

Spindle Repair Authorization Form



Deliver To:

Ekstrom-Carlson
Spindle Repair
5248 27th Ave.
Rockford, IL 61109

Email sales@ekstromcarlson.com
Phone (815) 394-1744
Fax (815) 316-8120
Web ekstromcarlson.com

Date Sent

Shipping Value

For shipping insurance (paid by customer)

From:

Company Name

Contact Phone #

Street Address

City State Zip

Email

Contact Ekstrom-Carlson for an RMA Number

RMA Number

Make / Model

Serial Number

Operating Speed / Frequency

Drive Voltage

Complete Disassembly
yes no

Endmill / Routerbit Quote
10% discount on endmills & routerbits
purchased with repair services. yes no

Tool Holder Included
Please use a tool holder with all
ATC spindles. yes no

Reason for Failure

Inspections are free of charge excluding freight. If an order is not placed for repair, the unit can be returned disassembled or it can be scrapped. Once disassembled and inspected, the unit cannot be reassembled unless a repair order is placed, as some parts (i.e. bearings) will no longer be acceptable for use after disassembly. If an order is not placed within 30 days of quotation, and we have not been notified to ship the item back, the item may be scrapped.

Terms are Visa / MC, or prepay with a certified check. Warranty for workmanship and material only is 3 months after installation. The warranty will not exceed 6 months after shipment. Warranty work is to be completed by Ekstrom Carlson only at Ekstrom Carlson's facility. Any work completed by others to the equipment without the written authorization of Ekstrom Carlson voids the warranty in it's entirety. Freight charges, in and out charges, time lost, production losses, etc... are not included in our warranty. No other warranty is expressed or implied.