

Spindle Repair Authorization Form



Deliver To:

Ekstrom-Carlson
Spindle Repair 5248
27th Ave.
Rockford, IL 61109

Email sales@ekstromcarlson.com
Phone (815) 394-1744
Fax (815) 316-8120
Web **ekstromcarlson.com**

Date Sent

Shipping Value

For shipping insurance (paid by customer)

From:

Company Name

Contact Phone#

Street Address

City State Zip

Email

Contact Ekstrom-Carlson for an RMA Number

Please select type of disassembly you would like us to perform

RMA Number

Make/ Model

Serial Number

Operating Speed / Frequency

Drive Voltage

Complete Disassembly

New bearings will be required. Ekstrom does not reassemble if repair not purchased. Example: Bearings, Noise, or Vibration Issues

yes no

Partial Disassembly

Example: Sensor, Draw Bar, or Tool Holder Issues

yes no

Water Inlet Included

For water cooled spindles, please confirm the water inlet unit is included with shipment, otherwise it can't be water tested and will not be covered for leakage under warranty.

yes no

Spindle Drawbar System Repair yes no

Tool Holder Included

Please use a tool holder with all ATC spindles.

yes no

Spindle Drawbar System Activation Method Pneumatic Hydraulic Nitrogen

We assume pneumatic unless advised otherwise. We are not responsible for leaking of nitrogen or hydraulic fluids requiring part replacement.

Reason for Sending in Unit

Inspections are free of charge excluding freight. If an order is not placed for repair, the unit can be returned disassembled or it can be scrapped. Once disassembled and inspected, the unit cannot be reassembled unless a repair order is placed, as some parts (i.e. bearings) will no longer be acceptable for use after disassembly. If an order is not placed within 30 days of quotation, and we have not been notified to ship the item back, the item may be scrapped.

Warranty for workmanship and material only is 3 months after installation. The warranty will not exceed 6 months after shipment. Warranty work is to be completed by Ekstrom Carlson only at Ekstrom Carlson's facility. Any work completed by others to the equipment without the written authorization of Ekstrom Carlson voids the warranty in it's entirety. Freight charges, in and out charges, time lost, production losses, etc... are not included in our warranty. No other warranty is expressed or implied.

